

ICMS  
564 South Dora Street  
Ukiah, CA 95482

---

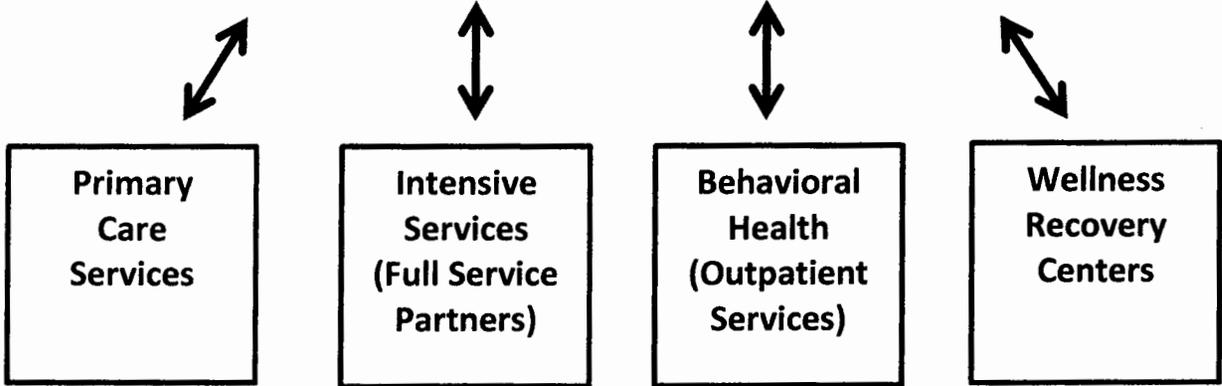
544 B South Main Street  
Fort Bragg, CA 95437

**Integrated Care Management  
Solutions (ICMS)**  
1-800-555-5906

---

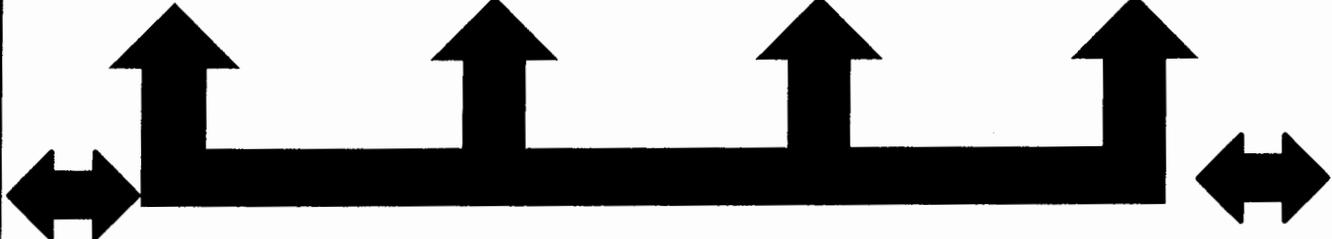
**Adult System of Care  
Service Recipients (Access)**

**"No Wrong  
Door"**



24/7 Crisis Response  
Hospitalization  
IMD/MHRC  
Residential  
Emergency Rooms  
Law Enforcement

Primary Care Services



**Treatment Philosophy**

**Business Philosophy**

Coordinated Services:

Community Partner Plan:

Case Management  
Assessment  
Medication  
Support  
Housing Referral  
Counseling  
Transportation  
Peer To Peer

Hope  
Engage  
Welcome  
Offer Support  
Follow through

Engage  
Accessible  
Accountable  
Integrity

Humor/honor  
Access/account  
Belief  
Integrity  
Trust  
Support

**"Clients First  
Services"**

**"Recovery  
First"**

## Available Services

- > 24/7 Access Centers
- > 24/7 Psychiatric Emergency Services / Response
- > Psychiatric Hospital Care
- > Crisis Services
  - Crisis Prevention
  - Crisis Stabilization
  - Urgent Care
- > Assertive Care Management
- > Support & Education Services
  - Consumer/Family Advocacy
  - Peer Groups
  - Rehabilitation
  - Assessments
  - Care Plans
  - Evaluations
- > Wellness Centers
- > Temporary / Permanent Housing
- > Outpatient Services
  - Regionally based Services
- > Older Adult Services
- > Full Services Partnerships
- > Homeless Services
  - Outreach Services
- > Mental Health Rehabilitation Services
- > Residential Placement
  - Mental Health Rehab Centers
  - Intensive Residential Care
  - Community Living Centers
- > Respite Care Services
- > Forensic Services

For additional information on mental health issues and services please contact:

**Access Services  
Inland Response**  
707-472-0126

**Coastal Response**  
707-964-4747



*Ortner Management Group, LLC*

Revised 08/14

**ACCESS**  
to Mental Health Services

1-800-555-5906

564 South Dora Street  
Ukiah, CA 95482

544 B South Main Street  
Fort Bragg, CA 95437

## Access to Mental Health Services

### How to obtain Services

The Access Team is the entry point for services within Mendocino County. The Access Team is staffed with mental health clinicians who provide information, assess for service needs, authorize mental health services and make referrals.

Anyone may request Mental Health services by calling the Access Team. The Access Team provides mental health information twenty-four (24) hours a day, seven (7) days a week.

### Inland Response

707-472-0126

### Coastal Response

707-964-4747

The Access Team provides screening and assessments either by phone or on a walk-in basis. The team provides referrals to appropriate county or contracted mental health providers.

Bilingual staff and/or interpreter services are available at no charge. Interpreters can be arranged upon request.

## Who Can Request Information About Mental Health Services?

Any individual, advocate, or client representative who is interested in Mental Health services, or wants additional information may contact the Access Team.

### Who Qualifies for Services?

Clients seeking services must be Mendocino County residents and meet eligibility criteria.

### To Obtain Emergency Help:

**Call 1-800-555-5906**

### Are Services Confidential?

All client information is confidential. Information is not released to anyone except with client permission or as allowed or mandated by Federal and State LAW.

### Problem Resolution Grievance

707-472-2309

### Patient Rights Advocate

707-463-4614

## Our Philosophy

The Ortnier Management Group (OMG) is dedicated to promoting wellness and recovery for the severely and persistently mentally ill adult age 21 and older. We believe that we are an "extension" of the county and an integral part of the county's system of care. We are a committed county partner and choose to work with the county to meet the needs of the underserved. OMG is dedicated to conduct county mental health business with a unique community-based approach.

The Ortnier Management Group nor the county of Mendocino discriminate on the basis of a disability in admission to, access to, or operations of its programs, services or activities.