

I'd like to see which organizations charge a convenience fee for credit/debit card transactions.
How much do you charge and is the fee applied to all credit/debit card transactions or only over a certain transaction amount? Do you have a council report you can share?

<u>Organization</u>	<u>Response</u>
<i>City of Pasadena</i>	Considered it but made the decision not to.
<i>City of Fremont</i>	Recently approved 2% on credit card transactions for bldg permits and business tax payments. Will not implement until January 2022 due to impacts on businesses as they recover from COVID. Link to the staff report: http://fremontcityca.igam2.com/Citizens/FileOpen.aspx?Type=30&ID=11397&MeetingID=1788
<i>City of Rolling Hills Estates</i>	Convenience fee charged by the vendor - 2.75% with min. charge of \$1.00
<i>City of San Mateo</i>	- Finance, PD, Library uses Wells Fargo Merchant Services (WFMS) as their provider which charges the service fee - Parks & Rec uses RecTrac (different merchant services) and the rate is dependent upon the type of card used - Comm Devel Dept uses Tyler Energov for building permits - Persolvent is the merchant services. Persolvent does not collect fees so the City charges 2.6%, the fixed rate set by Persolvent. Will transition this to WFMS - parking meters and pay stations support credit card service/convenience fee model but to provide support/relief to local businesses, the City will absorb the costs for now and revisit the topic in 1-2 years. see tab for staff report
<i>City of Merced</i>	Charges a convenience fee for anything non-utility; uses Wells Fargo Merchant Services
<i>Truckee</i>	- Convenience fee charged on Short-term rental and TOT collections - Building and other fees, they adjust the fess to assume that the business expenses include credit card collection fees. Uses a platform through Granicus - Stripe to process payments which charges 3% on credit card transactions. Stripe was charging approx. \$5 per transaction to process ACH but Truckee removed the ACH fee to offer an incentive to process electronic payments.
County of Mendocino	Credit card payments incur a fee of 2.35% of the transaction amount. Debit Visa cards are \$3.50 for Visa debit card electronic checks payments are no cost to the taxpayer.