

flock safety

What is Flock Safety?

Flock Safety is a public safety operating system that helps communities and law enforcement in 1200+ cities work together to eliminate crime, protect privacy, and mitigate bias. We build devices that capture objective evidence and use machine learning to detect, decode, and deliver unbiased investigative leads to law enforcement. Our proprietary devices are solar powered, utilize cloud-based software, infrastructure free, and above all, assist in reducing crime.

Frequently Asked Issues for Legal

- Flock Safety provides crime-fighting technology (cameras + software) under a service subscription model.
- Flock Safety's subscription service is a flat annual fee. Flock Safety's services include the ALPR camera hardware, hardware maintenance, ALPR software, software updates, unlimited users, 30 days unlimited data storage, LTE connectivity, solar panels, poles, mounting equipment, and monitoring.
- Flock Safety works together with the Agency to select the most ideal locations for cameras (sunlight, efficiency, LTE availability, impact).
- Flock Safety will assist the Agency in obtaining any permits or additional licenses needed to install the cameras in public roadways. If a camera suffers from a manufacturer defect, Flock will replace the camera at no additional cost. If a camera is lost, stolen, vandalized, or damaged, the Agency will be responsible for replacement.

Clarifications of Definitions/Clauses in the Agreement

- An example of a "Non-Agency User" would be Flock Safety's private customer (HOA, Shopping Center, Apartment Complex, etc.) These "Non-Agency Users" can choose to share their data with local law enforcement.
- "Aggregate Data" is the small fraction (<1%) of anonymously compiled data from Flock cameras that have been stripped of any metadata, which is used for product enhancements to teach our software how to find specific types of vehicles, objects, descriptions ("machine learning") and is never sold to third parties.
- "Special Terms" is a section on the front Order Form of the agreement where parties can make a mutually agreed upon change to the agreement without the need of altering the master agreement.
- The "No-Fee Term" refers to the complimentary access that we provide to Agencies, which includes 'Hot-List' alerts. Agencies will have free access to this feature whether or not they purchase any cameras. As such, Flock limits liability in regards to the "No-Fee Term" since it is provided at no cost.

How Does Flock Safety Protect Privacy?

Flock Safety understands the concerns with technology capturing any public information, and we built the technology to protect people and equitably promote public safety. Here's how:

- We focus on objective evidence: vehicles and license plates. We capture car features (make, model, color, license plate, state of the plate, timestamp) and do not record any personally identifiable information such as names, addresses, or phone numbers.
- We do not use facial recognition technology of any kind.
- Agencies completely own their data. Flock Safety does not sell the data to any third parties.
- Since the Agency owns their data, a limited license grant is required for Flock Safety to use the data; however, this use is strictly limited to that which is necessary for Flock Safety to provide services.
- Criminal Justice Information Services ("CJIS") footage is stored, secured, and encrypted in AWS Government Cloud and automatically deleted every thirty (30) days on a rolling basis. Our Privacy Policy can be found at <https://www.flocksafety.com/privacy-policy/>
- Flock Safety cameras take photos, and there is no live feed. Flock Safety does not monitor the system and it is not used for the purpose of surveillance.
- Flock Safety does not work in any capacity for traffic enforcement, unpaid fines, or speeding violations, nor do we work with any type of immigration services.
- Flock Safety provides an audit trail of searches for accountability purposes.

Contact Information Flock Safety

For any questions or concerns regarding the Agreement, please contact:

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Counsel

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